

# Trouble?

- ⊙ If your machine doesn't function properly there should be an error number shown on the control panel display. Please see the error number list below along with some helpful hints to get your machine up and running again. If you are unable to get your machine running again after checking the advice below, please contact your local Sankosha distributor or Sankosha USA, Inc's office.



## WARNING

When working around electrical components such as the electrical box and or the control box, extra care should be taken. When working in the opened electrical box or the control box do not touch any unnecessary areas. Touch only the areas as instructed.



## CAUTION

If you have any of the following error messages: "EEE", "EE1", "EE2", "EE3", "EE4", "EE5" please turn off the machine and wait for 5 seconds and turn the machine back on. If the error persists, please contact your local Sankosha distributor or Sankosha USA, Inc.

Error No.	1. Error Item
	2. Error Description
	3. Check Point
<b>E1</b>	1. Emergency Stop Button
	2. Emergency Stop Button is being pressed.
	3. (1) Release the Emergency Stop Button by turning the Button clockwise (to the “→” direction). Display shows “- - 1”. Press the Reset Button. (2) Wiring may be the cause if E1 displays even after releasing it. Check the Button itself or check for a possible short circuit in the wire.
<b>E11</b>	1. Inverter error
	2. Inverter irregularities.
	3. If the machine stopped due to an inverter error, turn the power off until the inside of the inverter gets cool, then turn it back on. If you turn it on before the inverter is cool, the machine may stop again. If the inverter does not work despite the above, please contact your local Sankosha dealer or Sankosha USA, Inc.
<b>E20</b>	1. Reset Button Error
	2. Reset Button remains ON for more than 15 seconds.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or if there could be a short circuit in the wire.
<b>E21</b>	1. Feed Process Pedal Error
	2. Feed Process Pedal remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Feed Process Pedal is being pressed. (2) Check the Feed Process Pedal itself or there could be a short circuit in the wire.

Error No.	1. Error Item
	2. Error Description
	3. Check Point
<b>E22</b>	1. Sleeve Arm Close Button Error
	2. Sleeve Arm Close Button remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.
<b>E23</b>	1. Sleeve Arm Open Button Error
	2. Sleeve Arm Open Button remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.
<b>E24</b>	1. Cuff Clamp Up Button Error
	2. Cuff Clamp Up Button remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.
<b>E25</b>	1. Cuff Clamp Down Button Error
	2. Cuff Clamp Down Button remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.
<b>E26</b>	1. Left Cuff Close Button Error
	2. Left Cuff Close Button remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.

Error No.	1. Error Item
	2. Error Description
	3. Check Point
<b>E27</b>	1. Sleeve Arm Open Button Error
	2. Sleeve Arm Open Button remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.
<b>E28</b>	1. Left Side Clamp Close Button Error
	2. Left Side Clamp Close Button remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.
<b>E29</b>	1. Right Side Clamp Close Button Error
	2. Right Side Clamp Close Button remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.
<b>E30</b>	1. Neck Release Button error
	2. The button is left pressed for more than 2 seconds after finishing auto-operation or pressing Reset button after turning on power.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.
<b>E31</b>	1. Steam Pedals Error
	2. The Steam Pedal remains ON more than 2 seconds after garment is finished.
	3. (1) Check if the Button is being pressed. (2) Check the Button itself or there could be a short circuit in the wire.